

Date: Thursday, 20th April 2023
Our Ref: MB/CM FOI 5660

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Re: Freedom of Information Request FOI 5660

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 28th March 2023.

Your request was as follows:

System type - Discharge Letters

Supplier name -

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? -

Total value of contract (£) -

Notes - e.g. we are currently out to tender -

Supplier name - [Voice Technologies](#)

System name - [WinVoice Pro](#)

Date installed - [approx. 2014](#)

Contract expiration - [2023](#)

Is this contract annually renewed? - [Yes](#)

Do you currently have plans to replace this system? - [No](#)

Total value of contract - [£22,102.80](#)

System name - Diagnostic Reporting

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? -

Total value of contract (£) -

Notes - e.g. we are currently out to tender -

System type - Diagnostic Reporting

Supplier name - Wellbeing System name - CRIS

Date installed - 30.6.2013

Contract expiration - 30.6.2023 Notes - new contract awarded to Wellbeing from June 2023 (5 years)

Is this contract annually renewed? - No every 5 years

Do you currently have plans to replace this system? - contract awarded as above

Total value of contract - £468,390

System type -Digital Dictation

Supplier name

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? -

Total value of contract (£) -

Notes - e.g. we are currently out to tender -

Supplier name - Voice Technologies

System name - Voice Technologies

Date installed - 01/08/18

Contract expiration - 01/02/2024

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - No

Procurement framework - Shared Business Services (SBS)

Total value of contract (£) - £22,102.80

System type -Bed Management

Supplier name

System name -

Date installed -

Contract expiration -



Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? -

Total value of contract (£) -

Notes - e.g. we are currently out to tender -

System type - Bed Management

Supplier name - Silverlink

System name - PCS

Date installed - Approx 2010

Contract expiration - Part of PAS system 2025

Is this contract annually renewed? - Yes

Do you currently have plans to replace this system? - No

Please see our response above in [blue](#).

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All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

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Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 5660 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted by:

Post: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Online: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>

Telephone: 0303 123 1113

Yours sincerely

Mike Burns



Mr. Mike Burns, Executive Lead for Freedom of Information